



Travel Counselor

Agent: Norm Kondelis

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Passenger and Cabin Details

Reservation #: 4782094 Cabin: 8516 Category GS: Grand Suite - One Bedroom

Names	Contact Info	Date of Birth	Citizenship	Insurance	Transfers	Flights
Mr. Dennis De Fendi	View/Edit	Nov 23, 1947	United States	Yes	No	No
Mrs. Suzanne De Fendi	Add Info	Dec 09, 1948	United States	Yes	No	No

Cruise Details

Line: Royal Caribbean
Ship: Grandeur of the Seas
Destination: Canada/New England
Departs: Thu, Oct 3, 2019
Nights: 9

Dining Request: Early dining confirmed
 Linked for dining with booking #5435276

Cruise Itinerary

Date	Port or Activity	Arrive	Depart
Thu, Oct 3	Baltimore, Md		4:00pm
Fri, Oct 4	At Sea		
Sat, Oct 5	Boston, MA	10:00am	11:00pm
Sun, Oct 6	Portland, ME	8:00am	5:00pm
Mon, Oct 7	Bar Harbor, ME	8:00am	6:00pm
Tue, Oct 8	Saint John, NB, Canada	7:00am	3:30pm
Wed, Oct 9	Halifax, NS, Canada	10:30am	7:00pm
Thu, Oct 10	At Sea		
Fri, Oct 11	At Sea		
Sat, Oct 12	Baltimore, MD	7:00am	

Travel Insurance

Purchased for: Dennis De Fendi, Suzanne De Fendi

Plan	Policy Number	Insured Dates	Insured Amount
Generali Go	18254W2829	Oct 03 to Oct 12	\$6,000.00

Pre-Cruise Arrangements

For: Dennis De Fendi, Suzanne De Fendi
Hotel: To book a hotel, contact your travel counselor.
Transfers: Transportation to the pier is available for purchase through your travel counselor up to 14 days before sailing.

Additional Travel Details

Gifts/Amenities Included
Dennis De Fendi: \$175.00 Onboard Credit

Onboard credit(s) from Vacations To Go and/or Royal Caribbean may appear on your account before your cruise or up to the 2nd day of sailing.

Past Passenger Numbers
Dennis De Fendi: 320378539
Suzanne De Fendi: 320378542

Post-Cruise Arrangements

For: Dennis De Fendi, Suzanne De Fendi
Hotel: To book a hotel, contact your travel counselor.
Transfers: Transportation from the pier is available for purchase through your travel counselor up to 14 days before sailing.

Charges (US\$)

Reservation #	Item	Amount
4782094	Cruise Fare	\$5,809.00
	Government Taxes	\$351.74
	Pre-Paid Gratuities	\$315.00
	Past-Passenger Discount	(\$128.00)
	Total Charges:	\$6,347.74
	Generali Insurance	\$396.00
	Total Charges:	\$396.00
	Grand Total:	\$6,743.74

Payments (US\$)

Reservation #	Paid To	Type	Amount
4782094	Royal Caribbean	Visa (...8299)	\$604.00
	Royal Caribbean	Visa (...9625)	\$5,743.74
		Total Paid:	\$6,347.74
		Balance Due:	\$0.00
	CSA Insurance	Visa (...8299)	\$396.00
		Total Paid:	\$396.00
		Balance Due:	\$0.00
		Grand Total Paid:	\$6,743.74
		Total Balance Due:	\$0.00

Cruise Tickets

Royal Caribbean requires passengers to check in online and print an electronic ticket called SetSail Pass. To print your SetSail Pass, your cruise must be paid in full. To board the ship, simply present proper ID and your SetSail Pass at the pier.

Online Check-in

Royal Caribbean requires all guests to check in online beginning 90 days prior to the sail date. This must be completed at least 3 days before sailing. You will need your last name, reservation number, departure date and ship name to begin your online check-in. Click the button below to get started.

[Begin Online Check-In](#)

Shore Excursions and Activities

Save up to 40% on shore excursions when you book through Vacations To Go.

Purchase Excursions

Royal Caribbean offers advance reservations for spa treatments, specialty dining, shore excursions, onboard entertainment and more.

To book or browse, click [here](#).

Travel Requirements and Important Information

Travel Documentation Requirements

- **U.S. Citizens** are strongly recommended to travel with a passport. Passports must be valid for at least six (6) months beyond completion of travel. Traveling with a passport will enable guests who need to fly to or from the U.S. unexpectedly during their cruise to do so without significant delays and complications.

To board without a passport, passengers must provide proof of U.S. citizenship.

- Adult passengers 16 years and older need a valid government-issued photo identification AND a U.S. state-issued original or certified copy of their birth certificate (hospital certificates are not acceptable), Consular Report of Birth Abroad or Certificate of Naturalization.
- Children under the age of 16 may board with a U.S. state-issued original or certified copy of their birth certificate (hospital certificates are not acceptable), Consular Report of Birth Abroad or Certificate of Naturalization.
- Any passenger that has different last names on their photo identification and birth certificate must also bring an original or certified copy of a marriage license and/or divorce papers to legally explain the difference between the two names.
- Puerto Rican passengers using a birth certificate as proof of U.S. citizenship must provide a certified copy issued on or after July 1, 2010.
- Photocopies of required documentation are not acceptable.

- **Legal Permanent Residents of the U.S. (Non-Citizens)** must have a valid passport (valid for at least six months beyond completion of travel) from their country of citizenship and a valid Alien Registration Card (Green Card) to enter or re-enter the U.S.
- **Non-U.S. Citizens** must travel with a valid passport (valid for at least six months beyond completion of travel) and verify visa and inoculation requirements with the embassy, consulate or immigration office of all countries in their itinerary, including U.S. ports. For itineraries with multiple entries into a country, such as a cruise that begins and ends in a U.S. port, a multiple-entry visa may be required.

To connect with an embassy or consulate, click [here](#). Choose your country of citizenship from the list, then select each country on your itinerary for embassy contact information.

Important Notices

- **Canada** has issued the following advisory for all U.S. citizens entering Canada. "Anyone with a criminal record (including a DWI charge) should contact the Canadian Embassy or nearest Consulate General before travel." Click [here](#) for more information.
- **Air Travel:** Passports are required for all air travel that begins or ends outside of the U.S., even if passports are not required for the cruise. Photocopies of required documentation are not acceptable.
- **Denied Boarding:** Passengers will be denied boarding for failure to meet these requirements and no refund will be issued.

Age Requirements

- Royal Caribbean requires at least one person in each cabin to be 21 or older. Ages of guests will be verified at embarkation. Any guests determined to be in violation of this policy will be denied boarding and no refund will be issued.

Cruise Departure Guidelines

- Vacations To Go strongly recommends that you arrive at the pier at least **2 hours** before the scheduled departure. Please verify the cruise line's recommended arrival time at the pier on your travel documents to ensure you have ample time for check-in and boarding.

Cancellation Penalties and Additional Information

Cancellation and Change Penalties

- Penalties may apply if you cancel or make changes to your booking such as names, dates, etc. Penalties can be up to 100% of the amount paid, and deposits are usually non-refundable. For additional information on cancellation and refund policies, contact your cruise counselor.

Tipping Guidelines

- Royal Caribbean will automatically add \$14.50 per day, per guest (\$17.50 per day, per guest for suites) to your onboard account. These amounts can be adjusted onboard. A 18% tip is added to all beverage orders.

Ship Amenities

- To view the ship's amenities such as dining options, wifi plans, deck plans and more, click [here](#).

Driving Directions and Parking Information

- Cruise Maryland Terminal at the Port of Baltimore
2001 E. McComas Street
Baltimore, MD 21230

The Cruise Maryland Terminal at the Port of Baltimore is approximately 30 minutes from Baltimore-Washington International Airport (BWI) and curbside taxi service at the airport can take you to and from the port. Parking is \$15.00 per day (rates are subject to change by the MD Port Administration).

Traveling From the South - Follow I-95 North to Exit 55, Key Highway. From the ramp, stay straight on East McComas Street. The South Locust Point Cruise Terminal's entrance is on the right.

Traveling From the North - Follow I-95 South through the Ft. McHenry Tunnel, and be sure to be in the right lane when going through the tunnel. Take Exit 55, Key Highway. Turn left at the traffic light onto East McComas Street. Follow the signs to the South Locust Point Cruise Terminal's entrance on the right.

Special Needs Information

Dennis De Fendi: CPAP machine

- **CPAP machine:** If the cruise line provides distilled water there may be a small fee. Royal Caribbean will provide an extension cord if needed.

Terms and Conditions

Vacations To Go (VTG) is a bonded, fully accredited travel agency in operation since 1984. We are one of the largest retail travel companies in the United States and enjoy a stellar reputation within the industry and among our millions of satisfied customers.

This confirmation constitutes your acknowledgement that you have read, and agree to, the terms and conditions of use presented herein. This confirmation contains the entire agreement between the parties and supersedes any and all prior confirmations or understandings between the parties on all subjects in any way related to the transaction or occurrence described in this confirmation.

No oral understandings, statements, promises or inducements contrary to or inconsistent with the terms of this confirmation exist. This confirmation is not subject to any modification, waiver, or addition that is made orally. This confirmation is subject to modification, waiver or addition only by means of a new confirmation that will be emailed to the passenger of record within 72 hours of any agreed upon change.

We adhere to the highest standards of customer service and make every effort to represent only the finest and most dependable travel companies worldwide. However, Vacations To Go (VTG) acts only as agent for cruise lines, airlines, tour operators, rental car companies, hotels, motels, resorts, charter airlines, railroad companies, ground transportation companies, and other travel-related companies, and is not responsible for acts or omissions of these third party providers. VTG is not responsible for third party failure to perform, breach of contract, or any action or inaction, intentional or negligent, which results in any loss, injury, delay or damage to you or your property or to anyone traveling with you, or to the property of that party. VTG cannot and does not guarantee third party provider reservations, timeliness, employee conduct, or the performance of scheduled flights, cruises or tours, or the availability of airline seats, hotel rooms or rental cars. Most third party providers reserve the right to alter their terms and conditions at any time, and VTG has no control whatsoever over such alterations.

Airlines may add a fuel surcharge or other fee after an air ticket has been booked but prior to final payment. Once final payment for an air ticket has been made, only government-imposed taxes or fees may be added. Guests acknowledge that upon receipt of fare by third party provider, provider accepts the passenger subject to the terms of the provider contract.

Each cruise line and all travel providers will list their own terms and conditions of use on their individual websites, brochures or passenger ticket contracts. To view the terms and conditions for Royal Caribbean, please click [here](#)

You acknowledge and agree that VTG's liability to you for damages incurred by you or anyone else from loss or damage to property or from bodily injury or death or otherwise is limited to the gross amount paid by you to VTG, and that VTG shall not be liable to you for any special, consequential and/or punitive damages resulting from either VTG's or a third-party's negligence, gross negligence, breach of contract, fraud, or any other cause whatsoever. You also agree to waive any claims for damages which you otherwise might be entitled to assert against VTG for damage to or loss of property or for death or bodily injury when the damages are covered by insurance, and further agree that no insurance company or any other third party shall ever become entitled to assert any claim you have against VTG, by subrogation, assignment, or otherwise.

This agreement shall be governed by the laws of the state of Texas, and you agree to submit to the exclusive venue and jurisdiction of the state and federal courts in Harris County, Texas, in all contingencies and disputes.

All customers are advised to pay by credit card, strictly for their own protection, in the event of default of third party providers. Customers paying by check, cash or money order are hereby advised that VTG accepts no financial responsibility in the event of the default of third party providers.

To ensure the quality of the service we provide, all calls to and from Vacations To Go may be monitored and will be recorded.

Thank you! We sincerely appreciate your business, and hope to be of service for many years to come!

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